

## INSTASMILE | FREQUENTLY Q&A'S

### 1. **What is INSTAsmile?**

INSTAsmile is a revolutionary, non-invasive and affordable alternative to cosmetic dental treatment. INSTAsmile offers a range of custom made, clip on veneers tailored and ideal for those with missing, chipped, discolored, spaced, damaged or crooked teeth. INSTAsmile is bespoke to your dental profile and immediately offers a cosmetic uplift to each smile.

### 2. **What materials are used to make INSTAsmile?**

The INSTAsmile veneers are manufactured with high quality, dental grade materials perfect for cosmetic detail and lab tested for oral stress. All veneers are BPA free and biocompatible, completely safe without damaging your natural teeth. The Platinum is designed with a harder material and will offer a longer shelf life.

3. **How long does it take to get the veneer?** The general lead time to manufacture is 21 working days once the impressions have been completed. There are expedited options to receive in 10 business days.
4. **Is INSTAsmile a good solution for me?** The INSTAsmile is suitable for most, but not a solution for all potential customers. The INSTAsmile requires a 4<sup>th</sup>, 5<sup>th</sup> or 6<sup>th</sup> tooth on each side to anchor the veneer in place. Please note, it cannot replace any teeth past the 6<sup>th</sup> tooth and will generally cover the front 10 teeth seen while smiling. Those missing more than 4 teeth (3 consecutive) are not suitable for the INSTAsmile.
5. **What is the warranty or guarantee?** Every model of the INSTAsmile comes with a 30 day manufacturing warranty. This covers any fault deemed manufacturing error. Though this not foreseen once the impressions are accepted, as the dimensions to the mouth are quite small, there may be a need for a slight adjustment or alteration to your veneer. We do ask that you please inform us within 30 days and offer images of your natural smile and with the veneer in place highlighting any concerns.
6. **How long does the INSTAsmile last?** The INSTAsmile is designed to last as needed. If you are to look after the product and of course your natural teeth, the veneers will have an extended shelf life. If you are looking for a longer life span from your veneers, the INSTAsmile Platinum is designed to absorb more oral stress.
7. **What is the refund policy?** As the veneer is custom made and bespoke to your natural teeth, there sadly is not an option for a refund once the veneers have been manufactured. Please note, we are eager to be sure the product is as expected and will do our best to work with each customer to achieve their end goals.
8. **Can I eat and drink?** Thanks to the design of the INSTAsmile, the bite is open for chewing. It is best to stick with softer more natural foods to extend the life of your INSTAsmile. All fluids are ok to drink when the product is in place.
9. **What is the difference in the Platinum and Classic?** The Platinum is designed and manufactured with a harder material for longer shelf life. The Platinum is digitally milled prior to being hand crafted where more detail and separation can also be added. The Classic is very seamless and offers more flexibility in the veneer to adapt to your natural teeth as well as brighter shades.
10. **How thick are the veneers?** The Platinum on average is .7mm and the Classic is .5mm. roughly the thickness of a fingernail.
11. **I have an underbite or cross bite, will it work?** Yes. The veneer can work, however it is best for occasional use. The veneer may cause the bite to open and the unbalanced bite pressure may cause the veneer to be vulnerable. It is best to not eat if you do have a cross or under bite.
12. **Will I have a lisp?** As the veneer will be new and foreign, there may be a slight lisp. This will subside once acquainted and usually non-existent after 72 hours.
13. **Will it stain?** No. The INSTAsmile is coated to prevent stains. As long as you clean properly with oral appliance cleaners or a soft brush and warm water, the veneer will retain the proper shade.